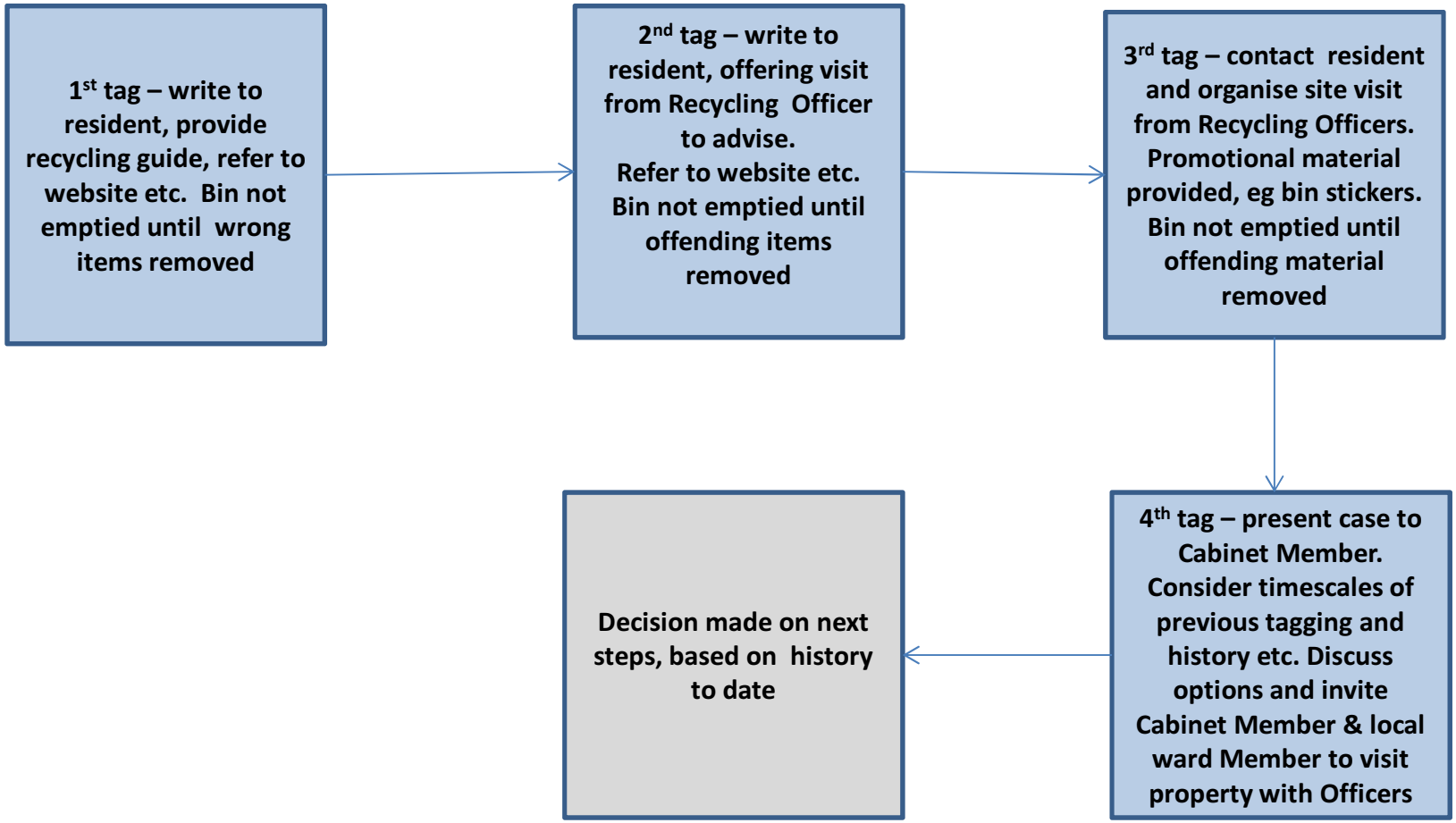Process for dealing with persistent mis-use of recycling containers – agreed by JWCC 11/02/16